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Maintenance Agreements

LUTES
HEATING & AIR CONDITIONING
INC

Lutes Preferred Customer Program

Make sure that your heating and cooling systems keep your home comfortable all year round with a preventative maintenance plan from Lutes Heating & Air Conditioning!

Our maintenance plans will give you:

- ✔ PRIORITY SERVICE
- ✔ EXTENDED WARRANTIES
- ✔ PEACE OF MIND

Plan Coverage	Gold	Silver	Bronze
🔍 Inspection Points	25	20	20
🔍 # of Tune-up's Per Year	2	2	1
🔍 Discount on Repair Parts	15%	10%	10%
🔍 Diagnostic Fee Discount	1 Free service call \$20 off additional system	\$20	\$10
🔍 New Product Accrual	\$50	\$20	\$0
🔍 No Overtime Charge	✔	✔	✘
🔍 Service Time Frame	Priority	Same Day	Within 24 Hours
🔍 Media Filter Replacements	1 High Efficiency 6 - 1" Poly	2 - 1" Filters	1 - 1" Filter
🔍 Heat Exchanger Integrity Test	✔	✔	✔
🔍 Humidifier Pad Replacement	✔	✘	✘
🔍 Change Thermostat Batteries	✔	✔	✘
🔍 Smoke/Carbon Monoxide Batteries	✔ in fall	✔ in fall	✘
🔍 Combustion Analyzer Test with Report	✔	✘	✘
🔍 Adjust all Dampers & Set proper blower speed(s)	As Needed	✘	✘
🔍 Perform a complete & thorough, room-by-room electronic carbon monoxide check of the entire house	✔	✔	✘
🔍 Warranty Part Labor	1 Year	1 Year	✘
🔍 Yearly Investment	\$240	\$149	\$80
🔍 Additional Systems Yearly Investment	\$210	\$128	\$68

Sign Up Form

Gold Plan

\$240 First System

\$210 for Each Add'l System

I want to participate in this plan

Silver Plan

\$149 First System

\$128 for Each Add'l System

I want to participate in this plan

Bronze Plan

\$80 First System

\$68 for Each Add'l System

I want to participate in this plan

Please return this form with payment to the address below.

I wish to participate in the Lutes Heating & Air Conditioning Preferred Customer Program

I understand the program and agree to take advantage of all applicable benefits.

Additional systems must be located at the same address.

Name _____ # of Systems _____ Date _____

Address _____ Total Payment _____

Phone # _____ Signature _____

CC # _____ Expiration Date _____ 3 Digit # _____

* Credit Card using customers, if you prefer to call you can reach the office at 574-272-0538

E-mail Address _____

We may use your e-mail address to communicate with you about our services. (These e-mail addresses are not used for any other purposes and will not be sold).

Signature _____ Date _____