

INSPECTIONS & TUNE-UPS

PLUMBING INSPECTIONS

- Faucets
- Sinks
- Garbage Disposals
- Water Heaters
- Sump Pumps
- Water Softeners
- Toilets
- Tubs/Showers
- Seals
- Valves
- Hoses
- Drains
- Outdoor Spigots
- Sewage Pumps

AIR CONDITIONERS/HEAT PUMPS

- Refrigerant Pressure
- Electrical Connections
- Relays
- Proper Voltage
- Filters
- Flush Outdoor Coils (as needed)
- Lube Motors
- Clean Condensate Line
- Refrigerant Leaks
- Temperature Drop
- Humidifier Off
- Fuses and Disconnect
- System Operation

FURNACES

- Lube Motors
- Draft/Flue Pipe
- Filters
- Pilot Flame
- Gas Input
- Humidifier On
- Safety Inspection of Heat Exchanger
- Amp Draws
- Limit Switch
- Safety Controls
- Dampers
- Moisture in Flue
- Burners
- IAQ inspection

OTHER SERVICES

- Complete Plumbing Services
- Drain Cleaning
- Water Heaters
- Humidifiers
- Air Purification Systems
- Duct Cleaning
- Air Filtration Systems
- Zoning Systems for Whole House Comfort
- Lifestyle Thermostat Options
- Back-up Generators

You have preferred client status. You can expect our highly trained and competent technicians to become completely familiar with you and your heating and cooling equipment. Your membership is transferable either to the buyer of your current home or to your new home in our service area. If you are not 100% satisfied with our service or repair, you do not pay!

LUTES
HEATING & AIR CONDITIONING

www.lutesheating.com

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**COMFORT CLUB
MEMBERSHIP
GUIDE**

574-272-0538

www.lutesheating.com

INVESTMENT LEVEL BENEFITS

CLUB MEMBERSHIP BENEFITS

Increase Comfort - Lower Operating Costs - Peace of Mind

Investment Level	Platinum	Gold	Silver
Safety Inspection & Precision Tune-Ups per Year	3	3	2 or 1
Discount on Repairs	15%	10%	5%
Trip Fee on covered equipment	\$0.00	\$0.00	\$0.00
Equipment Replacement Discount	5%	5%	5%
Accessory Discount	15%	10%	5%
Emergency Service Time Frame	Front of Line	Priority	Within 24 hrs
Accessories Covered (Customer Choice) <i>*up to \$5.50 value each</i>	2	1	–
Recorded Heat Exchanger Camera Safety Inspection (as needed)	✓	✓	✓
Change Thermostat Batteries (once per year at heating visit)	✓	✓	✓
Change Smoke and CO Detector Batteries (once per year at heating visit)	✓	✓	✓
Adjust All Dampers & Blowers	As Needed	As Needed	–
Room by Room CO Check (once per year at heating visit)	✓	✓	✓
2-year Warranty on Parts	✓	✓	✓
Tanked Water Heater Flush	✓	✓	–
Free Safety Inspection for New Home Purchase.	✓	✓	–
Emergency Gas Line Insurance (Up to \$2,000 annually)	✓	✓	–
Repairs covered (parts and labor) <i>*refrigerant only covered if leak is repaired</i>	up to Level 3	up to level 1	–

TIMELY AND PROPER MAINTENANCE

Keeps your equipment running as efficiently as possible, saving you energy! Plus, we call you to schedule appointments!

CORRECTION OF DEVELOPING PROBLEMS

We can pinpoint and correct developing problems at the earliest and least expensive time, before equipment fails!

LOWER LIFE CYCLE COSTS

Over the life of your equipment you will experience lower operational and maintenance costs with fewer interruptions.

SPEND LESS & GET MORE

Longer life-cycles for equipment exist because of preventative maintenance.

SPECIALIZED TESTING

We will use some of the most technologically advanced equipment in the industry to test and service your equipment.

QUALITY TECHNICAL PERSONNEL

Our technical personnel are among the best the industry has to offer. We provide ongoing training on installation and maintenance and every technician is Drug Tested & Background Checked.

MAXIMIZED HOME COMFORT SATISFACTION

We consider it our goal to provide you with the maximum home comfort satisfaction so you can be comfortable year round and so you can tell your friends and family about your experience!